





Appendix B

Care Act Stocktake 2

Autumn 2014

Thank you for taking the time to complete this stocktake. The results will be used to inform the LGA's understanding of councils' concerns, if any, about the implementation of the Care Act in 2015/16. We would be grateful if you would complete the stocktake at the earliest opportunity and by Tuesday 23rd September at the latest.

Please be assured that all responses will be treated confidentially. Information will be aggregated for use in our on-going discussions with ADASS and the Department of Health. However, no individual or authority will be identified in any publications, or discussions with Department of Health, without consent. Identifiable information may be used, but only internally within the LGA and with ADASS.

You can navigate through the questions using the arrows at the bottom of each page. Use the back arrow if you wish to amend your response to an earlier question. If you would like to stop and later return to the survey, you can return to this introductory page by using the link supplied in your email. To ensure your answers have been saved, click on the 'page forward' arrow at the bottom of the page that you were working on before exiting.

You will only be able to progress through the stocktake once you have provided the information required on each page. If you would like to see an overview of the stocktake questions, please click on the link provided in your email invitation.

The stocktake is relatively quick to complete, although additional time may be required for sourcing cost and service use estimates, if your council has these available. It will be crucial in completing the stocktake that you engage with key workstream leads within your council.

If you have any queries, please contact rebekah.wilson@local.gov.uk (020 7664 3190).

Many thanks for your help

Local Government Association

Association of Directors of Adult Social Services

Department of Health



Your Details

| Please amend/complete as appropriate: | | |
|---------------------------------------|--|--|
| | | |
| Name of person submitting the data: | | |
| Role of person submitting data: | | |
| Name of council: | | |
| Contact email in case of queries: | | |

A) Programme Management and Governance

The Care Act is a significant stepping stone to wider reform of care and support, and underlines the importance for councils to promote wellbeing, prevention and independence. It also introduces a new national eligibility threshold and new rights for carers and children in transition to adult services. Councils will want to establish a robust programme management system to oversee the effective implementation of the Act.

| Q1) Overall, in your opinion, would you say your council is on track with its plans to deliver the necessary changes resulting from the Care Act in 2015/16? | | |
|--|---|--|
| Please tick one box: | | |
| Yes, we are currently on track | X | |
| No, we are slightly behind | | |
| No, we are very behind | | |
| We don't have a plan | | |
| Don't know | | |

| Q2) When, if at all, will the risks associated with your council's plan be included within your council's corporate risk management systems? | | |
|--|---|--|
| Please tick one box: | | |
| We have already included the risks in | | |
| our council's corporate risk | | |
| management systems | | |
| By November 2014 | X | |
| By January 2015 | | |
| By April 2015 | | |
| Later than 2015 | | |
| There are no current plans for the risks | | |
| to be included | | |
| Don't know | | |

| Q3) In your council, how aware are the following people/groups about the challenges, risks and progress associated with delivering the Care Act? | | | | | |
|--|-------|--------|-------|--------|-------|
| | Very | Fairly | Not | Not at | Don't |
| Please tick one box on each row: | aware | aware | very | all | know |
| | | | aware | aware | |
| Chief Executive | Х | | | | |
| Executive Board or Cabinet | | Х | | | |
| Council Leader | Х | | | | |
| Other Council Members | | Х | | | |
| Corporate Leadership Team | | Х | | | |
| Health and Wellbeing Board | | Х | | | |
| Council Adult Social Care Staff | | Х | | | |



B) People

B1) Mapping self-funders

From April 2016, the Care Act will introduce a cap on the costs an individual will need to pay towards meeting their eligible needs for care and support. This means that those who are currently fully-funding their own care, and therefore have no contact with the council, may start to get in touch so that the costs of their eligible care and support can begin to count towards the cap. Having a good understanding of the volume of self-funders well in advance will underpin the planning and preparation for large parts of the Act including early assessments, as well as inform an understanding of the overall costs of implementation locally.

The Act also introduces a duty to provide information and advice from April 2015 to help those receiving care and their carers, as well as those planning for future care needs, to make informed choices with regard to care and support.

| Q4) When does your council expect to have a working estimate of the number of self-funders (both homecare and residential), and the number of self-funders who will present themselves, in your area? | | | | | | |
|---|------------------------------------|------------------------|-----------------------|------------------|--------------------------------|---------------|
| Please tick one box on each row: | We already have a working estimate | By November 2014 | By January 2015 | By April 2015 | Later than April 2015 | Don't know |
| Total number of self- funders | | X | | | | |
| Number of self-funders who will present themselves | | X | | | | |

| Q5) Which model, method or calculation is your council using to identify the likely number of self-funders in your area: | | |
|--|---|--|
| Please tick all that apply: | | |
| Historic data | | |
| In-house mapping | | |
| Partnership working (e.g. asking | | |
| providers) | X | |
| Specific calculation (please specify) | | |
| Other (please specify) | | |
| | | |
| | | |

| Q6) If possible, please specify the number of self-funders (both homecare and residential) you estimate in your area for 2015/2016: |
|---|
| Please write your answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than 1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if number is unknown. |
| DK |



Q7) What assumptions are your council using to forecast the number of people who may present themselves for a needs and means assessment in 2015/16 to start their care account?

Enter 'DK' if assumptions are unknown at this time.

Assumes initial estimate of additional assessments based on the Lincolnshire model, with an assumption that 75% would be light touch assessments (based on 2013/14 activity).

Q8) If possible, please specify the total number of self-funders in your area who you estimate will present themselves for a needs and means assessment in 2015/16 to start their care account:

Please write your answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than 1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if number is unknown.

| Ī | D | K |
|---|---|---|
| | D | K |

B2) Meeting Duties for Carers' Assessment

Under the Care Act, carers will be recognised in law in the same way as those for whom they care, regardless of whether that person has eligible care needs, or not. From April 2015, councils will have a new duty to carry out assessments for all carers. Carers will no longer have to be providing substantial care on a regular basis to be eligible for an assessment and, as such, more carers will qualify for an assessment and for more support than at present.

| Q9) When does your council expect to have a working estimate of the increase in likely requests for carers' assessment in your area? | | |
|--|---|--|
| Please tick one box: | | |
| We already have a working estimate | | |
| By November 2014 | X | |
| By January 2015 | | |
| By April 2015 | | |
| Later than April 2015 | | |
| Don't know | | |

| Q10) Which model, method or calculation is your council using to estimate the number of requests for a carer's assessment? | | |
|--|---|--|
| Please tick all that apply: | | |
| Census data | X | |
| Carers' organisations (e.g. Carers' | | |
| Centre) | X | |
| Current assessments and requests | X | |
| Joint Strategic Needs Assessment | | |
| Lincolnshire model | X | |
| Local Carer's Allowance/benefits data | X | |
| Local demographic data/national | | |
| indicators and trends | X | |
| Referrals, Assessments and Packages | X | |



| of care (RAP) data | |
|---------------------------------|-------------|
| Voluntary sector agencies' data | |
| Other (please specify) | X – GP data |

Q11) If possible, please indicate how many requests for carers' assessments your council estimates it will receive in 2015/16:

Please write the answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than 1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if number is unknown.

Prediction for 2015/16 is **336 additional** carer's assessments (It is predicted 241 would go on to receive services and 95 would receive advice & support)

- + 653 carers assessments we did 13/14 for social services support +342 which received advice & support 13/14
- = Total prediction for **15/16** as **1313** carer's assessments.

Q12) When does your council expect to make a decision about how it will meet increased demand for carers' assessments (e.g. in-house, or via an external provider, online self-assessment, enhanced information and advice, or a mixed approach)?

| X |
|---|
| |
| |
| |

B3) Preventing Needs for Care and Support

The Care Act makes clear in law that, from April 2015, councils must provide or arrange the provision of preventative services which help prevent or delay the development of care and support needs for individuals and carers, or help to reduce existing care and support needs.

| Q13) When will your council have arrangements in place to identify and support people who would benefit from preventative services? | | | | | | |
|---|--|------------------------|-----------------------|------------------|--------------------------------|---------------|
| Please tick one box per row: | We already have arrange ments in place | By November 2014 | By January 2015 | By April 2015 | Later than April 2015 | Don't know |
| Identity people who would benefit from preventative services | | | | x | | |
| Support people who would benefit from preventative services | | | | X | | |



Q14) What are the main preventative services/schemes that will be available in your area from April 2015 that will meet the new duties within the Care Act? Please name <u>up to three</u> services/schemes, and specify if these are existing, existing but extended on new:

| new. | | | |
|---|----------|-----------------------|-------------|
| Name of service/scheme | Existing | Existing but extended | New service |
| Islington Carers Hub | | | |
| | | X | |
| Community Enablement (Age UK) | | | |
| | | X | |
| Hillside Clubhouse Employment Service (Mental Health) | | | |
| | X | | |

B4) Provision of Information and Advice and Advocacy

From April 2015, councils will be required to ensure that there is comprehensive information and advice about care and support services in their area and guarantee the provision of independent advocates to support people to be involved in key processes, such as assessment and care planning, where the person would otherwise be unable to be involved. Good information and advice services are critical to managing demand, meeting people's needs and joining up the range of services available locally.

This is going to form part of the same project that the prevention work will fall into. Because we don't have capacity to start this project yet we haven't audited our gaps and timescales. That's not to say that none of the work hasn't started across the department (eg Links for Living & SPOC will answer part of this) –its just that we haven't started the work yet to map it all.

Q15) In your council, when will the following take place in relation to changes to information, and advice and advocacy, for implementation of the Care Act in 2015?

| Please tick one box on each row: | Already complete | By November 2014 | By January 2015 | By April 2015 | Later than April 2015 | Don't know | N/A |
|--|------------------|------------------------|-----------------------|---------------------|--------------------------------|---------------|-----|
| Setting-up a comprehensive universal | | | | | | | |
| information and advice service that | | | | | | | |
| includes the wider aspects of care and | | | | | | | |
| support | | | | х | | | |
| Setting-up an online information and | | | | | | | |
| advice service | | | | Х | | | |
| Setting-up signposts | | | | | | | |
| to independent | | | | | | | |
| financial advice to | | | | | | | |
| help people plan | | | | | | | |
| their future care and | | | | Х | | | |



| support | | | | |
|----------------------|--|---|--|--|
| Setting-up an | | | | |
| appropriate level of | | | | |
| local advocacy | | | | |
| services | | Х | | |

B5) Prisoners

From April 2015 adult prisoners and people residing in approved premises (which includes bail accommodation) will be entitled to have a needs assessment and access to services from the local authority in which they reside. This puts prisoners on an equal footing with the adult population within a locality. The reforms only affect local authorities where prisons or other approved premises are located.

| Q16) Are there any prisons, or other approved accommodation, located within your council? | | |
|---|---|--|
| Please tick one box: | | |
| Yes (please go to Q16a) | X | |
| No (please go to Q17) | | |
| Don't know (please go to Q17) | | |

| Q16a) When does your council expect to have a working estimate of the number of prisoners who are likely to request assessments, reviews and/or services? | | | | |
|---|---|--|--|--|
| Please tick one box: | | | | |
| We already have a working estimate | | | | |
| By November 2014 | X | | | |
| By January 2015 | | | | |
| By April 2015 | | | | |
| Later than April 2015 | | | | |
| Don't know | | | | |

| Q16b) If possible, please specify how many prisoners your council estimates it will receive in 2015/16 for assessments, reviews and/or services? |
|--|
| Please write the answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than 1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if number is unknown. |
| DK |



| Q16c) When will the fol | | | | | | |
|---|---------------------------------------|------------------|-----------------|---------------|--------------------------------|------------|
| reviews and services for Please tick one box on each row: | We already have arrangements in place | By November 2014 | By January 2015 | By April 2015 | Later than April 2015 | Pon't know |
| Contact made by your council with prisons/approved premises senior management | | x | | | | |
| Joint working arrangements made by your council with prisons, probation services and NHS England to share information to inform the commissioning of appropriate services | | X | | | | |
| A referral and assessment process made within your council for prisoners, and approved premises residents, that takes account of security constraints | | | | X | | |
| Agreement within your council on the model or approach to deliver care and support services in prisons and approved premises | | | | x | | |

C) Money

C1) Cost modelling

Councils have a wide range of new duties under the Care Act that will, to varying degrees, impact upon local financial arrangements. Understanding the costs associated with the changes under the Act will be critical to enabling councils to plan for changes including IT and workforce from April 2015.

| Q17) When does your council anticipate having an estimate of the total likely costs of implementing the Care Act in 2015/16? | | |
|--|---|--|
| Please tick one box: | | |
| We already have a working estimate | X | |
| By November 2014 | | |
| By January 2015 | | |
| By April 2015 | | |
| Later than April 2015 | | |
| Don't know | | |



| Q18) Which model, method or calculation is your council using to identify the cost of implementation of the Care Act in 2015/16? | | | |
|--|---|--|--|
| Please tick all that apply: | | | |
| Projections | X | | |
| Benchmarking | | | |
| Lincolnshire model | X | | |
| Other (please specify) | | | |

Q19) For your council, please specify the cost of implementing the Care Act in 2015/16 in the following areas:

Please write your answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than £1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if cost is unknown or N/A if not applicable:

| Care Act Reform | Estimated cost (£) |
|---|--------------------|
| Additional assessments and reviews | |
| (including carers and early assessment of | |
| those people progressing towards the cap) | 671000 |
| New duties relating to prisoners (if | |
| applicable) | DK |
| Additional deferred payments | 400000 |
| Training and development | 33000 |
| Information and advice | 87000 |
| Additional carers' services | 161000 |
| Other 1 (please specify) | |
| Other 1 (please specify) | |
| Other 1 (please specify) | |
| Total | 1352000 |

Q20a) If possible, please specify the <u>total cost</u> of implementing the Care Act in 2015/16 in your council (that is, the additional costs incurred due to the Act including the amounts given in the previous question):

Please write your answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than £1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if cost is unknown.

1874000

Q20b) If possible, please specify the total estimated cost associated with demographic and other inflationary pressures in 2015/16, excluding new burdens arising from the Care Act (that is, the estimated increase in cost your council would have incurred even without the implementation of the Care Act):

Please write your answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than £1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if cost is unknown

1650000



Q21a) The government is consulting on distribution formulae for the £283.5m new burdens grant and has published exemplifications of allocations, which are in some cases substantially different from those illustrated in the December 2013 settlement. In your financial planning for 2015/16, how much reliance had you placed on the December 2013 figures?

| Please tick one box: | |
|---|---|
| Great reliance | |
| Moderate reliance | X |
| Small amount of reliance | |
| No reliance | |
| We had not started financial planning for | |
| 2015/16 | |
| Don't know | |

Q21a) Please use the box below to tell us anything further about the allocations proposed in the government's consultation on the new burdens grant:

Greater clarity required around what elements of funding are recurrent. Risks around the proposed allocation of funding based on an untested approach, which may lead to a potential shortfall in funding. This may need to be revisited once we have activity in 2015/16.

Q22a) How much of your Better Care Fund has been locally agreed to be spent in 2015/16 on the following?

Please write the answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than £1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if amount is unknown.

| Area | Amount (£) |
|--|------------|
| Protection of adult social care services | 1776000 |
| Carer specific support | 415000 |
| Implementation of Care Act reforms | 663000 |

Q22b) As a result of policy changes to the £1bn performance pot, by what amount, if any, has your council's budget changed compared to your council's previous April 2014 Better Care Fund plan (that is, the amount by which it has increased or decreased)?

| Write | in | amo | 11111 | of c | hanoe |
|-------|----|-----|-------|------|-------|
| | | | | | |

£

Q22c) Is this an increase or a decrease, compared to previous April 2014 BCF plan? Please tick one box. Increase

| Increase | |
|-----------|---|
| Decrease | |
| No change | X |



C2) Deferred Payments Agreements (DPA)

From April 2015, under the Care Act, councils will be required to offer a deferred payment agreement to those people at risk of being forced to sell their home to pay for their care. Regulations will set out the eligibility criteria people will have to meet. Councils will have wide-ranging discretion to offer deferred payment agreements to anybody who needs residential care, regardless of whether they meet the eligibility criteria, or not. This is an extension of the discretionary powers under the Health and Social Care Act 2001.

| Q23) When does your council expect to have a working estimate of the likely increase in number of requests for deferred payments? | | |
|---|---|--|
| Please tick one box: | | |
| We already have a working estimate | | |
| By November 2014 | X | |
| By January 2015 | | |
| By April 2015 | | |
| Later than April 2015 | | |
| Don't know | | |

Q24) If possible, please specify the estimated number of additional requests for deferred payments in your council in the following years: Please write your answer to the nearest whole number, using numeric characters only (e.g. 1000 rather than 1,000 or 1k). Use a mid-point if only a range is known. Enter 'DK' if number is unknown. Estimated number 2014/15 DK

| Q25) When does your council expect to have the necessary back-office support in place to manage the increased number of deferred payments? | | |
|--|---|--|
| Please tick one box: | | |
| We already have the necessary back office | | |
| support | | |
| By November 2014 | | |
| By January 2015 | | |
| By April 2015 | X | |
| Later than April 2015 | | |
| Don't know | | |

D) Systems

D1) IT and financial systems

Every council with a responsibility for social care will have IT systems in place to manage their case and financial records. The Care Act will necessitate a reconfiguration of these systems. Having in place the right information systems to support the reforms is critical to successful implementation and, as there is no



intention for central government to develop centralised national IT systems for case records, it will be each council's responsibility to work with their suppliers to ensure their systems will meet the requirements of the care and support reforms.

| Q26) How confident are you that your council's financial and IT systems will be adequate to manage the statutory duties from 2015? | | |
|--|---|--|
| Please tick one box: | | |
| Very confident | | |
| Fairly confident | X | |
| Not very confident | | |
| Not at all confident | | |
| Don't know | | |

| Q27) Who is your council's case records management IT system supplier? | | |
|--|--------------|--|
| Please tick all that apply: | | |
| Carefirst | | |
| CoreLogic | | |
| Frameworki | | |
| Northgate | | |
| Protocol | | |
| Raise | | |
| Swift | | |
| Other (please specify) | Liquid Logic | |

| Q28) Which version of software is your council currently using to manage its case records? |
|--|
| Enter 'DK' if version is unknown. |
| DK – to be clarified |
| |
| |

| Q29) Has your council recently retendered, or does it plan to retender, its case records management IT system with a new supplier? | | | |
|--|---|--|--|
| Please tick one box: | | | |
| Yes, we recently retendered | | | |
| Yes, we plan to retender this financial | | | |
| year | | | |
| No | X | | |
| Don't know | | | |



| Q30) When will the following management IT systems for i | | | | | case recor | ds |
|---|---------------------|------------------------|----|---------------------|--------------------------------|---------------|
| Please tick one box on each row: | Already complete | By November 2014 | Ву | By April 2015 | Later than April 2015 | Don't know |
| 2015 Changes | | | | | | |
| Suppliers engaged with for changes in 2015 | | | | х | | |
| Systems put in place to handle anticipated volume of Deferred Payment Agreements (DPAs), including compound interest calculations | | | | x | | |
| System put in place to cope with anticipated increase in carers assessments and support planning | x | | | | | |
| Resources scheduled for reconfiguring systems | | | x | | | |
| 2016 Changes | | | | | | |
| Changes scoped for case management systems for 2016 | x | | | | | |
| Suppliers engaged with for changes in 2016 | х | | | | | |

D2) Workforce

The introduction of the Care Act will have a number of implications for the workforce in order to meet new practice and legal expectations, from April 2015. Councils will need to ensure the whole social care workforce – including those not directly employed by the council – has the capacity, skills and knowledge to implement the Care Act effectively.

Q31) How confident are you that your council's workforce (both in-house and external within providers) will be sufficiently prepared for implementation of the Care Act in 2015?

Please tick one box on Very Fairly Not very Not at all confident Con

| each row: | confident | confident | confident | confident | Don't know |
|-------------------|-----------|-----------|-----------|-----------|------------|
| Workforce win the | | | | | |
| council | Х | | | | |
| Workforce within | | | | | |
| providers | | X | | | |

| Q32) How confident are you that any workforce changes made by your council will be adequate to manage the statutory duties in 2015? | | | |
|---|---|--|--|
| Please tick one box: | | | |
| Very confident | X | | |
| Fairly confident | | | |
| Not very confident | | | |
| Not at all confident | | | |



| Don't know | | |
|------------|--|--|
|------------|--|--|

| Q33) When will the following changes take place in relation to changes to workforce capacity and training for implementation of the Care Act in 2015? | | | | | | |
|---|---------------------|------------------------|-----------------------|---------------------|--------------------------------|---------------|
| Please tick one box on each row: | Already complete | By November 2014 | By January 2015 | By April 2015 | Later than April 2015 | Don't know |
| Analysis of the implications of the Care Act for the workforce | | x | | | | |
| Analysis of the gaps in workforce capacity (both council and external providers) | | x | | | | |
| Reallocation or recruitment of the workforce to meet new duties | | | x | | | |
| Analysis of which parts of the workforce require training and/or development | | x | | | | |

E) Communications Strategy and Planning

Communications plays a crucial role in supporting the implementation of the Care Act, in ensuring that service users, carers, the general public and the council workforce understand what is changing, why and what action needs to be taken and by when. It is crucial that health and care providers, local politicians and NHS partners are fully engaged and understand the implications of the Care Act. While not an explicit duty within the Act, councils will want to assure themselves that partners are fully engaged and have a plan in place to meet these communication requirements.

| Q34) By when will your council have communicated the implications of the Care Act to key external partners (including NHS, third sector and health and care providers)? | | | | |
|---|---|--|--|--|
| Please tick one box: | | | | |
| We have already made arrangements | | | | |
| By November 2014 | | | | |
| By January 2015 | X | | | |
| By April 2015 | | | | |
| Later than April 2015 | | | | |
| Don't know | | | | |



Q35) In your opinion, how confident are you that your local partners understand the impact the Care Act will have on them?

| Please tick one box on each row: | Very confident | Fairly confident | Not very confident | Not at all confident | Don't know |
|----------------------------------|-------------------|------------------|--------------------|----------------------|------------|
| Voluntary and community | Commone | Commone | Commone | Commont | |
| sector | | | | | Х |
| Care service providers | | | | | X |
| Clinical Commissioning | | | | | |
| Groups | | X | | | |
| NHS Providers | | | | | Х |
| NHS Area Teams | | | | | X |
| Prisons and probation | | | | | |
| services | | | | | x |

Q36) In your opinion, how confident are you that the following people/groups are sufficiently aware of the impact the Care Act reforms will have on them?

| cambiolity award of the impact the care not referring with have on them. | | | | | | |
|--|-------------------|------------------|--------------------|----------------------|------------|--|
| Please tick one box on each row: | Very confident | Fairly confident | Not very confident | Not at all confident | Don't know | |
| Service users (current) | | | Х | | | |
| Service users (future) | | | Х | | | |
| Carers (current) | | | Х | | | |
| General public | | | Х | | | |
| Local MP | | | | | Х | |

Q37) Which methods and channels of communication, if any, are being used to inform residents about the impact the Care Act reforms will have on them? Service Service users users Carers General (current) (future) public Local MP (current) Methods Targeted letters or leaflet drops Information emails or ebulletins Drop-in sessions Posters Website Other (please specify) Channels Via GPs and health partners Via local carers' and support networks Via community groups At area forums Face-to-face briefings



Other (please specify)

F) Market Shaping and Commissioning

F1) Commissioning

Councils have a critical role in developing the quality and range of services that local people want and need, including by integrating care and support with health and housing where this delivers better care and promotes well-being. Integrated commissioning is essential not only for improving user outcomes but also to ensure quality and value for money. Councils will want to work closely through their local Health and Wellbeing Boards to ensure plans across the system are aligned, including through the Better Care Fund.

| Q38) When does your council estimate it will have a strategic commissioning plan in place to deliver the duties in the Act and ensure effective provision of care and support for the future (aligned with NHS providers and commissioners)? | | | | | |
|--|---|--|--|--|--|
| Please tick one box: | | | | | |
| We have already have a commissioning strategy | | | | | |
| in place | X | | | | |
| November 2014 | | | | | |
| By January 2015 | | | | | |
| By April 2015 | | | | | |
| By September 2015 | | | | | |
| Later than September 2015 | | | | | |
| Don't know | | | | | |

F2) Market shaping

From April 2015, councils will be required to support and promote a market which delivers a wide range of sustainable high-quality care and support services that will be available to their communities. Section 5 of the Care Act covers commissioning responsibilities including understanding demand, promoting a diverse and vibrant market, ensuring sustainability and fostering continuous improvement in quality. By setting out future and current demand trends and existing provision, and explaining the desired outcomes of the council, market position statements play an important role in enabling and maintaining high-quality, diverse care markets.

| Q39) When will your council have published a market position statement/s or equivalent that covers all service users and commissioned services? | | | |
|---|---|--|--|
| Please tick one box: | | | |
| We have already published a market position | | | |
| statement/s | | | |
| By November 2014 | | | |
| By January 2015 | | | |
| By April 2015 | X | | |
| Later than April 2015 | | | |
| Don't know | | | |



Q40) How confident are you that your council's market-shaping and commissioning function will enable it to deliver the following duties within the Care Act from April 2015?

| Please tick one box on each row: | Very confident | Fairly confident | Not very confident | Not at all confident | Don't know |
|----------------------------------|----------------|------------------|--------------------|----------------------|---------------|
| Improved outcomes and well- | | | | | |
| being of the local population | | X | | | |
| Sustainable services for the | | | | | |
| future | | X | | | |
| Provision of choice to local | | | | | |
| people | | х | | | |
| Integrated care and support | | | | | |
| with health and other key | | | | | |
| services locally | | x | | | |

G) Support

G1) Self-assessment on current position

In response to the first stocktake results, and following feedback from local areas, there have been a number of support materials developed to assist with implementation locally. There are also a number of support tools in development. It is crucial that local areas are confident that they have the necessary support available to implement the Care Act from April 2015, and where appropriate the Joint Programme Office will commission support to respond to needs.

| Q41) Overall, how much progress has your council made in preparing for the implementation of the Care Act? | | | | |
|--|---|--|--|--|
| Please tick one box: | | | | |
| Completed | | | | |
| Advanced progress | | | | |
| Moderate progress | X | | | |
| Early progress | | | | |
| Not yet started | | | | |
| Don't know | | | | |

| Q42) At this time, how confident are you that your council will be able to deliver the Care Act reforms required from April 2015? | | | | | |
|---|---|--|--|--|--|
| Please tick one box: | | | | | |
| Very confident | | | | | |
| Fairly confident | X | | | | |
| Not very confident | | | | | |
| Not at all confident | | | | | |
| Don't know | | | | | |



| Q43) In your opinion, what are the main risks as | ssociated with delivering the Care |
|--|------------------------------------|
| Act reforms for your council? | |
| Please tick all that apply: | |
| Uncertainty about additional demand from self- | |
| funders | X |
| Uncertainty about additional demand from carers | |
| Managing additional assessments | X |
| Impact on local provider market | |
| New national eligibility threshold | |
| Total implementation costs for 2015/16 | |
| Total implementation costs for 2016/17 | |
| Uncertainty over key national policy decisions | |
| Public expectation (including legal challenges) | X |
| Engagement from key partners locally | |
| Deferred payment agreements | |
| Lack of funding to commission or maintain | |
| preventative services | X |
| Other 1 (please specify) | |
| Other 2 (please specify) | |
| Other 3 (please specify) | |

| Q44) Of the risks you identified, which is the greatest for your council? | | | | |
|---|---|--|--|--|
| Please tick one box: | | | | |
| Uncertainty about additional demand from self- | | | | |
| funders | X | | | |
| Uncertainty about additional demand from carers | | | | |
| Managing additional assessments | | | | |
| Impact on local provider market | | | | |
| New national eligibility threshold | | | | |
| Total implementation costs for 2015/16 | | | | |
| Total implementation costs for 2016/17 | | | | |
| Uncertainty over key national policy decisions | | | | |
| Public expectation (including legal challenges) | | | | |
| Engagement from key partners locally | | | | |
| Deferred payment agreements | | | | |
| Lack of funding to commission or maintain | | | | |
| preventative services | | | | |
| Other 1 (please specify) | | | | |
| Other 2 (please specify) | | | | |
| Other 3 (please specify) | | | | |

| Q45) Are you aware of the implementation support tools that have been, or are being developed, nationally? | | | | |
|--|---|--|--|--|
| Please tick one box: | | | | |
| | | Please go to Q45a | | |
| Yes | X | | | |
| No | | A link to the Care Act implementation support webpages | | |
| | | will be provided upon submission of your stocktake. | | |
| Not sure | | Please go to Q46 | | |



Q45a) Which tools and guidance, if any, have advanced your confidence or preparations to deliver the Care Act reforms locally? (All tools and guidance listed are available via LGA's Care Support reform website unless otherwise stated.)

| Please tick all that apply: | | | | |
|---|----------------------|--|--|--|
| Understanding and planning | | | | |
| Governance and programme management: must knows | x | | | |
| Care Act Clause Analysis | x | | | |
| Department of Health Care Act Factsheets (via Department of | | | | |
| Health website) | x | | | |
| LGA Briefing for Councillors | Couldn't find online | | | |
| Key contacts in your region | x | | | |
| The Care Act and Prisoners – Implications for local authorities | | | | |
| Costs | | | | |
| Understanding the Costs of the Reforms webpages | | | | |
| Revised Lincolnshire model for understanding 15/16 costs | X | | | |
| Birmingham model for understanding 16/17 costs | | | | |
| Department of Health Impact Assessments (via Department of | | | | |
| Health website) | | | | |
| LGA Ready Reckoner (via LGA Finance team) | | | | |
| Updates from ADASS Associate Phil Harding | X | | | |
| Surrey model | | | | |
| Informatics | | | | |
| Informatics webpages | | | | |
| ADASS IMG engagement | | | | |
| Care Act Informatics FAQs | | | | |
| Informatics Specification for Care Act Implementation – Core | | | | |
| Systems | | | | |
| Workforce | | | | |
| Workforce information pages | Х | | | |
| Draft capacity planning model (Skills for Care website) | | | | |
| Communications | | | | |
| Awareness Campaign – information on planned national | | | | |
| activity and local resources | X | | | |
| Regulations, guidance and other materials | | | | |
| Department of Health guidance and information (via | | | | |
| Department of Health website) | X | | | |
| Care Act stocktake | X | | | |
| Other | | | | |
| Other (please specify) | | | | |

Q46) If possible, please briefly outline any specific additional support, guidance or information that would help increase your confidence in, or preparations for, implementing the Care Act:

- Collating of financial modelling
- Outline of the NHS's responsibilities in supporting us with the implementation of the Act



| Q47) If possible, please outline any particular challenges, or areas of concern, in implementation for your council: | | | |
|---|---|--|--|
| You may want to include areas not covered by this determination, personal budgets, care planning a | | | |
| Identifying Self – funders – most will r hard to identify. Prisons – 2 prisons in the borough. | not be in Residential homes and therefore | | |
| Q48) If possible, please share details of a | ny tools, resources or good practice | | |
| examples that might benefit other local ar | eas in implementing the Care Act: | | |
| You only need write a brief description, and we n | nay follow up with you for further information. | | |
| | | | |
| | | | |
| Q49) If your council is collaborating with Care Act, please give brief details: | other councils in preparing to deliver the | | |
| | | | |
| You only need write a brief description; we may f | | | |
| You only need write a brief description; we may f Name of council(s) | ollow up with you for further information. Details of collaborative work | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Name of council(s) | Details of collaborative work In y further relevant information, and to | | |
| H) Feedback and Support Q50) Please use the box below to tell us a | Details of collaborative work In y further relevant information, and to | | |
| H) Feedback and Support Q50) Please use the box below to tell us a | Details of collaborative work In y further relevant information, and to | | |



Next Steps

| a) Email me a copy of my stocktake to review (once reviewed, you will need to re-enter the stocktake to submit your data) | Please click on the 'forward' button below to exit the survey. Once you have reviewed your data, please log-in again using the link provided in your email invitation. You will be able to edit your data if necessary, or use the 'forward' arrows to continue to the submission page. Thank you very much for your time. |
|---|---|
| b) Continue to submission page (once you submit, you will receive a copy of | Before submitting, it is important that your completed stocktake is seen and agreed by the Director of Adult Social Services in your council. Please tell us, has your stocktake been signed-off by your Director? Yes/No |
| your submission by email) | Additionally, please tell us, has your completed stocktake been seen by the following (this is not a requirement): Chief Executive Yes/No Council Leader Yes/No |

Thank you for taking part in this stocktake Please click on 'OK' to submit your data

We will use the data to identify ways in which we can support councils over the coming year. We will contact you in the New Year about Round 3

If you have any questions, please contact rebekah.wilson@local.gov.uk or 020 7664 3190

